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To the Citizens of Iowa City,

Since 2004 lowa City has enjoyed a non-existent homicide rate but 2008 was a year that stunned our community and the nation when a family of five was murdered at the hands of the patriarch who ultimately committed suicide. Two additional murders have occurred in lowa City this year, all of which were solved by the lowa City Police Department quickly. While this has placed strain on the men, women, officers and staff of this department I am proud of their performance. Under the stress and pressures that these violent crimes bring, the officers were well-trained, equipped and mentally prepared.

In 2008 the City Council approved two additional officers for the FY09 budget year, bringing the total sworn force to seventy-five officers when at full strength. Military call-ups and resignations were a challenge and for much of the year we were down five officers, not including those injured while on duty. At the time of this writing three new officers are close to graduating from the police academy and all of our soldiers are back from deployment.

On a related but personal note, I would like to thank Officer Kevin Wolfe and Officer Marcus Mittvalsky for the service they provided to this country and community.

Space continues to be an issue for the police department. Preliminary plans have been completed to temporarily move the Evidence Unit to secure facilities at the Water Treatment Plant. Additionally, the Animal Shelter is still in a temporary leased facility due to the flood. Exactly what is going to happen and where the Shelter will be located are details yet to be decided. The Iowa City Animal Shelter was the only municipal department dislodged by the flood. Ongoing dialog with FEMA and insurance representatives should result in a decision soon.

The economy and budget shortfalls will be a challenge for this year and possibly years to come. The department remains committed to work as a dedicated team and ally with our neighboring jurisdictions when necessary. This report includes the activities of the Iowa City Police Department for 2008.

Sincerely,

faml Hagading

Samuel E. Hargadine Chief of Police





#### 2008 PERSONNEL FIELD OPERATIONS DIVISION, Captain Matt Johnson PATROL

Lieutenant Bill Campbell Sergeant Denise Brotherton Sergeant Sid Jackson Officer Chris Akers Officer Ian Alke Officer Jorey Bailey Officer Kevin Bailey Officer Paul Batcheller Officer Kevin Berg Officer Jeremy Bossard Officer Rob Cash Officer Todd Cheney Officer Gabe Cook Officer Zach Diersen Officer Dave Droll Officer Brandon Faulkcon Officer Jeff Fink Officer Steve Fortmann Officer Colin Fowler

Lieutenant Jim Steffen Investigator Jenny Clarahan Investigator Dave Gonzalez **Investigator Mike Smithey** 

Lieutenant Doug Hart Sergeant Kevin Heick Sergeant Brian Krei Officer Derek Frank Officer Robert Gass Officer Ronnie Gist Officer Matt Hansen Officer Mark Hewlett Officer Greg Humrichouse **Officer Paul Jacobs** Officer Travis Jelinek Officer Dennis Kelly Officer Marty Leik Officer Erik Lippold Officer Troy Lorence Officer Sarah McAdams Officer Ed McMartin Officer R. A. Mebus Officer Niles Mercer

#### INVESTIGATIONS

Sergeant Mike Brotherton Investigator Steve Duffy Investigator Bob Hartman

**COMMUNITY SERVICE OFFICERS** 

Lynda Ambrose **Dave Solis** 

**April Miller Jim Williams** 

Lieutenant Dan Sellers Sergeant Kevin Hurd Sergeant Vicki Lalla Officer Marcus Mittvalsky Officer Kevin Prestegard Officer Andy Rich Officer Dan Roth Officer Becki Sammons Officer Abe Schabilion Officer Ryan Schnackel Officer Dave Schwindt Officer D. J. Steva **Officer Scott Stevens Officer Terry Tack** Officer Carlos Trevino Officer Chad Wallace Officer Kevin Wolfe Officer Ryan Wood Officer Darin Zacharias

Investigator Jerry Blomgren Investigator Scott Gaarde Investigator Dave Nixon

#### **EVIDENCE CUSTODIAN Dave Harris**



#### 2008 PERSONNEL

#### ADMINISTRATIVE SERVICES DIVISION, Captain Rick Wyss

#### **ADMINISTRATION**

ADMINISTRATIVE SECRETARY

Linda White

COMPUTER SYSTEM ANALYST

Jim Baker

TRAINING AND ACCREDITATION

Sergeant Mike Lord

#### RECORDS

PLANNING AND RESEARCH, Sergeant Troy Kelsay RECORDS SUPERVISOR, Jo Farnsworth

SENIOR RECORDS CLERKS

Lori Schroeder

RECORDS CLERKS Wendy Mayer

Rebecca Passavant

Jennifer Dahm

#### **EMERGENCY COMMUNICATIONS CENTER**

COMMUNICATIONS SUPERVISOR, Nancy Sereduck EMERGENCY COMMUNICATIONS OPERATORS

Donna Bogs

Lori Connell

Kathy Droll

Todd Evans

Susan Fuhrmeister

Janene Groeschen

S OPERATORS Sandy Heick (Part Time) Matt Janssen (Part Time) Kelly Jehle (Part Time) Dawn Miller Merry Rooks Brandon Siggins

#### ANIMAL CARE AND ADOPTION CENTER

ANIMAL CARE SUPERVISOR, Misha Goodman

ANIMAL SERVICE OFFICERS

Willa Hamilton

Chris Whitmore

ANIMAL CARE TECHS / ASST Stacy Dykema Chad Mason



### PERSONNEL ACTIVITY

The lowa City Police Department hosted one retirement reception and four promotional ceremonies in 2008. The department hired 5 new employees, 7 left employment, 1 employee transferred from full time to part time, 1 employee transferred from part time to full time and 1 employee transferred into the department from another City division. Here is a recap of the highlights this year.

**Capt. Tom Widmer** retired on June 19, 2008 after almost 30 years with the department. Tom was hired on September 12, 1978, graduated from the Iowa Law Enforcement Academy as the President of his class in 1979. He graduated as a Dean's Scholar from the Southern Police Institute in 1993, also serving as the class chaplain. Tom was promoted to Sergeant in 1989, serving in the Patrol unit until 1991, when he was assigned to Investigations. He was promoted to Lieutenant in 1991, continuing in the Investigations unit until 1995, when he transferred back to the Patrol Division. Tom was promoted to the Administrative Services Captain in 1997, replacing the retiring Captain Don Strand. He then served as the Field Operations Captain in 2003, retiring as the Administrative Services Captain. His vast knowledge will be missed, but we wish him well in his retirement.

**Lt. Rick Wyss** was promoted on June 14, 2008 to the position of Administrative Services Captain to fill Captain Widmer's vacancy.

#### Retirement



Captain Tom Widmer Retired June 19, 2008

#### **Promotion to Captain**



Captain Rick Wyss Promoted June 14, 2008



#### PERSONNEL ACTIVITY

Early in 2008 the City conducted Civil Service promotional testing for the positions of Captain, Lieutenant, and Sergeant. Fifteen police officers tested for the promotion to Sergeant, six Sergeants tested for the promotion to Lieutenant, and two Lieutenant's tested for the promotion to Captain. On April 9, 2008 the Civil Service Commission certified the lists for each position, which are good for 2 years. The following, along with Lt. Rick Wyss, received promotions from those lists:



Lieutenant Bill Campbell Promoted June 14, 2008

**Promotions to Lieutenant** 



Lieutenant Doug Hart Promoted June 28, 2008

#### **Promotion to Sergeant**



Sergeant Denise Brotherton Promoted June 14, 2008

**Sgt. Bill Campbell** was promoted to Lieutenant on June 14, 2008 to fill the vacancy created by the promotion of Lt. Rick Wyss to Captain.

**Sgt. Doug Hart** was promoted to Lieutenant on June 28, 2008 to fill a vacant Lieutenant's position in the department.

**Officer Denise Brotherton** was promoted to Sergeant on June 14, 2008 to fill the vacancy created by the promotion of Sgt. Bill Campbell to Lieutenant.



### PERSONNEL ACTIVITY

During the 2008 Officers Joel Dekraker, Matt Huber, and Laura Wood left employment. The following police officers were hired to fill those positions. We will greatly miss those who have left, but look forward to working with these 3 new officers.



Police Officer Brandon Faulkcon Hired January 10



Police Officer Ian Alke Hired August 25



Police Officer Niles Mercer Hired August 25

**Brandon Faulkcon** was hired as a Police Officer on January 10, 2008. He graduated from the 221<sup>st</sup> Iowa Law Enforcement Academy on April 11, 2008. After graduation and completion of his field training, Officer Faulkcon was assigned to the Evening and Late Night Watches.

**Ian Alke** and **Niles Mercer** were hired as Police Officer's on August 25, 2008. They graduated from the 224<sup>th</sup> Iowa Law Enforcement Academy on December 5, 2008. After graduation and completion of their field training, both Officer Alke and Officer Mercer have been assigned to the Evening Watch.



#### 2008 OFFICER OF THE YEAR

"On an annual basis, this award may be given to an officer who most significantly demonstrates work and behavioral ethics that mirror our oath of honor and exemplify a positive image of the Iowa City Police Department as well as the community. This award recipient will be chosen by Command Staff. Criteria for selection will be:

professionalism sustained work ethic personal conduct ethic demonstrated leadership vision communication compassion

This award was discussed by Command Staff with all Iowa City Police Department supervisors. After discussion and examination of criteria, Officer Zachary Diersen was honored by being chosen the 2008 "Officer of the Year". Zach Diersen was hired as a police officer by the Iowa City Police Department on November 4, 2002. Since that time, Officer Diersen has emerged as a natural leader within the department. He

serves as an excellent role model for



2008 Officer of the Year Recipient Officer Zach Diersen is shown receiving the award from Chief Sam Hargadine.

new officers in the field and eagerly communicates his opinions on a variety of topics for the purpose of bettering the department. While continuing his duties as firearms instructor, he significantly contributed to writing and teaching the newly formed Patrol Rifle Operator's Course. This year, Investigator Diersen was selected as a team leader for the department's Special Response Team. Investigator Diersen continues to serve as secretary for the Police Association and locally has been active with the Cub Scouts. In 2008, Investigator Diersen served as a member of the Street Crimes Action Team. The unit compiled a total of 593 criminal charges that included 142 Felony arrests and served 53 search warrants for drugs and weapons. Additionally, Investigator Diersen has been tenacious in his support of both the Patrol and Investigative sections, providing valuable assistance by utilizing his contacts and confidential informants that have led the closure of numerous cases and assistance on special projects. Investigator Diersen continues to demonstrate the qualities of professionalism, leadership and vision in a consistent manner. Along with an engraved plaque, he received a gold bar to be worn on the uniform.



### **RICHARD LEE AWARD RECIPIENT**

"On an annual basis, this award (Richard Lee Award) may be given to an officer in recognition of outstanding sustained efforts over the last year which positively impacted the community through a program or activity. This award recipient will be chosen by the officers of the Department after nominations have been received. The criteria for selection will be:

professionalism compassion for citizens & other officers unique & effective ways of accomplishing objectives a specific action/program exemplifying"

Eight officers were nominated for the 2008 award and Officer Jeremy Bossard was selected



Officer Jeremy Bossard accepts the 2008 Richard Lee Award from Chief Sam Hargadine.

by his peers to receive the award. Officer Bossard has been an Iowa City Police Officer since September 8, 2005. Since joining the force Jeremy has developed into one of it finest officers. Of special note are the many instances where Jeremy has taken the lead or provided valuable information leading to the resolution of several violent crimes in our community. Most recently Jeremy has been working with an area developer on how to reduce the high crime rate in a sometimes troubled neighborhood. His strong work ethic, extraordinary memory, and humble personality are traits his cohorts admire most. His name was permanently inscribed on the award and he received a silver award bar to be worn on his uniform.

### LETTERS OF FAVORABLE OCCURRENCE

A Letter of Favorable Occurrence is awarded for an act demonstrating exemplary professional conduct or performance. In 2008, the following officers received Letters of Favorable Occurrence:

Officer Paul Batcheller (2) Sergeant Mike Brotherton Sergeant Brian Krei

Officer Kevin Berg Officer Zach Diersen Officer Mike Smithey Officer Jeremy Bossard Officer Matt Hansen (2)



### **COMMENDATION OF DISTINGUISHED SERVICE**

A commendation of Distinguished Service is awarded in recognition of an act involving significant bravery, heroism or action while facing personal danger.

On November 8, 2008 SCAT Officer Batcheller and Hansen observed what they believed to be a suspicious vehicle. Noticing that the vehicle had a broken tail light they asked for Officer Rich to assist them in making a traffic stop. While Officer Rich was traveling to intercept, the suspicious vehicle made its way to Gasby's, 1310 S. Gilbert Street. The occupants parked their vehicle in a dark alleyway next to the store and went in. Officers Batcheller and Hansen inspected the unattended vehicle and found the car keys had been left behind and suspected that a robbery of the store was going to occur. At this same time Officer Rich arrived at the

store and observed that the clerk was being robbed at knife point by the occupants of the suspicious ve-Believing that the hicle. clerk's life was in danger, Officer Rich entered the store with a drawn side-The robbery was arm. thwarted when the suspect, surrendered to Officer Rich. The other suspect, ran from the store but was caught a short dis-



tance away by Officers Officer Andy Rich receives the department's first Commendation Batcheller and Hansen. of Distinguished Service Award from Chief Sam Hargadine. The arrests of these sus-

pects have led to the clearances of additional robberies that investigators have been working.

In 2008, Officer Andrew Rich became the first Iowa City Police Officer to receive this award.

#### LETTERS OF COMMENDATION

A letter of Commendation is awarded to Officers in recognition for an act demonstrating exemplary professional conduct or performance. In association with the above incident Letters of Commendation were issued to:

> Officer Matthew Hansen Officer Paul Batcheller



#### LIFESAVING COMMENDATION

A commendation of Life Saving is awarded for an act involving rescue or attempts to rescue any person from medical emergency, trauma, or other life threatening peril. The act must be exemplary and situation unique.



In 2008, Officer Matthew Huber became the first Iowa City Police Officer to receive this Lifesaving Commendation.

On June 13<sup>th</sup>, 2008 at 2:10 am, Officer Matthew Huber responded to a report that a man had fallen into Ralston Creek near the Co-Op Grocery. Due to heavy rains, the creek level was up with a swift cur-When Officer rent. Huber arrived he checked the east side of the creek near College St., and saw a floating face Officer Huber down. went down the east

Chief Sam Hargadine presents Officer Matt Huber with the Lifesaving man Commendation Award. dowr

bank and into the water, where he was able to turn the man over so he was no longer face down. With the assistance of bystanders who also entered the creek, Huber moved the victim to the west bank. The victim was pulled unconscious from the water, placed on a backboard and lifted up the muddy bank by Huber and several of the other officers present. The quick action taken by Huber without regard to his own personal risk was the sole reason that the man survived that morning and suffered no known injuries. Officer Huber's actions bring credit to himself and strongly reflect the best traditions of the Iowa City Police Department. Officer Huber received a Medal of Life Saving and a "blue & white" award bar to be worn on his uniform.



#### **CITY SERVICE AWARDS**

**35 Years** Community Service Officer Lynda Ambrose

> **30 Years** Sergeant Mike Brotherton Police Officer Steve Duffy Sergeant Vicki Lalla Sergeant Mike Lord Police Officer Kevin Prestegard

> > **25 years** Police Officer Marty Leik

**20 years** Police Officer Chris Akers Police Officer Mark Hewlett Community Service Officer Dave Solis

**15 years** Animal Care Center Supervisor Misha Goodman Animal Control Officer Chris Whitmore

**10 years** Emergency Communications Operator Kathy Droll Police Officer Derek Frank Community Service Officer April Miller Emergency Communications Operator Merry Rooks

> 5 Years Police Officer Andy Rich Police Officer Scott Stevens



### **FIELD OPERATIONS**

2008 saw one of the biggest challenges the Department has faced in the response to the flooding which occurred in the Spring and Summer of that year. In addition to carrying out the duties normally associated with the provision of police service to our community, employees of the Department had to ramp up to work the countless extra hours required to address flood response. A major component of that response was provided by those assigned to the Field Operations Division.



This aerial shot of South Gilbert Street was taken by Police Officer and pilot Dave Droll on June 14, 2008. Highway 6 runs horizontal across the top portion of the photo and Hills Bank is the brown building located left center.

The most common image which is developed when people think about the police department, is that of the uniformed officer patrolling in a marked police vehicle with emergency lights. These officers are members of the Field Operations Division, Uniformed Patrol Section. Other sections of the Department whose personnel work out of Field Operations are Criminal Investigations, Street Crime, Community Service Officers, K9, and the Special Response Team.



#### PATROL

Officers assigned to this section are responsible for fulfilling the basic fundamental mission of law enforcement by providing a first response to calls for assistance from the community and by remaining attentive to situations and issues they observe as they patrol their assigned area. The officers assigned to the Uniform Patrol section carry out these duties year round, around the clock. The scope of activities performed by officers in the Uniform Patrol section runs from parking enforcement to felony calls in progress.

The Patrol section is divided into three watches, each of which covers a specific block of time within each day. These patrol watches are responsible for emergency and non-emergency response to calls for service which occur within the city. Patrol officers are assigned to a specific geographic area of the city within which they respond to calls for assistance from our citizens. Each of the patrol watch operations are overseen by a Lieutenant and two Sergeants.

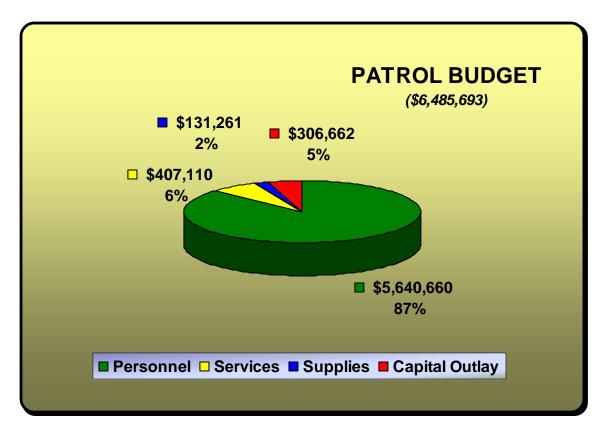
Some officers working Patrol are also assigned to specialized duties, based on their training. These duties include:

- Crash reconstruction- these officers are trained in the reconstruction of vehicle collisions in order to capture relevant information used to identify why the collisions occurred.
- Bicycle patrol- Taking a non-traditional approach to covering their assigned beat, these
  officers, who have received certification for police bicycle operations, cover their assignments
  wia bicycle. The value of the police bike officer lies in their ability to patrol and respond to incidents utilizing stealth, greater mobility and access, and cross-terrain capability.
- Field training- these officers are trained in the development of probationary officers and assist those officers in acquiring skills and knowledge to perform the job of police officer
- Alcohol and tobacco enforcement- Officers working these details either coordinate special enforcement events or participate in the direct monitoring of those establishments within the city which are licensed to sell tobacco or alcohol products.
- Crime scene investigation- these officers are trained to identify, document, secure and analyze materials which are relevant in the investigation of criminal events.

Officers assigned to the Patrol section are also tasked with developing relationships with those who work and reside in the officer's assigned beat. To accomplish this, officers visit neighborhood schools, attend neighborhood association meetings, make business visits and generally work to promote better communication between the community and the Department.



The 2008 budget for the Patrol Division was set at \$6,485,693. The breakdowns are shown below:



### **COMMUNITY SERVICE OFFICERS**

A non-sworn group that works in the Field Operations Division, Patrol section, are the Community Service Officers (CSO's). The 4 CSO's in the section perform many functions that involve a different type of service delivery to the public. They collect found property, enforce parking regulations, and assist with traffic control when needed. Other responsibilities include animal control issues, abandoned vehicle abatement, shuttling Department vehicles for maintenance, and a variety of other duties.



### INVESTIGATIONS

The Investigation Unit's primary function is to provide support to the Patrol Division by following through on investigations and complaints initially answered by uniformed officers. It was established to solve crimes via the processes of questioning victims, witnesses and suspects, accumulating physical evidence at the scene of a crime and by tracing stolen property or vehicles associated with a crime. The responsibility does not culminate here, for it is necessary that all facts and evidence be compiled and presented to the County Attorney's Office for possible filing of charges against a suspect(s). The ultimate goal is to prove beyond any reasonable doubt, in a court of law, that the suspect(s) in question did commit the specific crime for which they are charged. Typically when an offense has been reported to the Police Department, a uniformed officer takes the report and forwards it to the Criminal Investigations Commander for review. Cases are reviewed and assigned to detectives based on several solvability factors (e.g. Is there a named suspect, license plate number, physical evidence present, etc.).

Cases with workable leads take priority over cases that have a low probability of being solved. Some cases, by their very nature, are always assigned for follow-up. These types of cases would include homicides, robberies, sexual assaults, kidnappings, aggravated assaults and arsons. Once an investigator receives a case with workable leads, the investigator will attempt to make contact with the complainant within 24 hours. Investigators use the latest

technology in their efforts to solve crimes. Among the new tools made available to them within the last year are; a vacuum chamber to develop latent fingerprints and a new document fuming chamber for detecting finger prints left on paper. They also received training on a recently purchased RUVIS (reflected ultraviolet imaging system) system. This piece of equipment is state of the art and allows investigators and crime scene technicians to quickly process large crime scenes and detect forensic evidence.

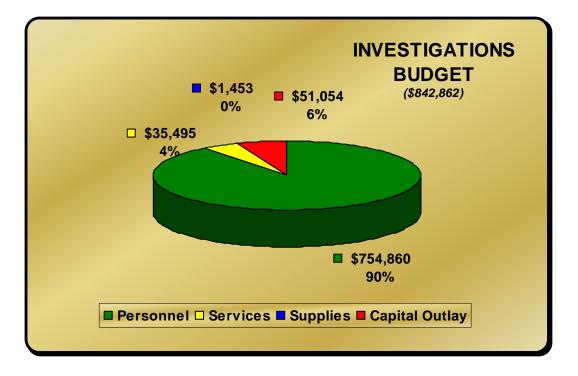
lowa City Police Department investigators also work with and assist other police agencies from local, county, state and federal levels in the investigation of crimes occurring in other jurisdictions



Lt. Jim Steffen uses the new RUVIS system to detect forensic evidence.



The Investigation Unit is supervised by a Lieutenant who oversees the daily operations and provides a direct line of supervision to the Sergeant and eleven detectives. Three investigators are assigned to the Street Crimes Action Team (SCAT). The Investigative Sergeant is tasked with supervising these three officers. Six investigators handle general crimes ranging from homicides to property crimes. One position is dedicated to domestic violence investigations. This is funded in part from a grant received from the US Department of Justice, Office on Violence Against Women, which is administered by the Iowa Crime Victim Assistance Division of the Iowa Attorney General's Office. The last position specializes in drug investigations. This investigator is a member of the Johnson County Multi-Agency Drug Task Force and also a member of the federal Drug Enforcement Administration (DEA) task force. This position is partially funded through a federal Byrne-JAG grant and administered by the State of Iowa's Office of Drug Control Policy.



The Investigations budget for 2008 totaled \$842,862. The breakdowns are shown below:

Utilizing this funding source, investigators, including personnel from the Iowa City Police Department, who make up the Johnson County Multi-Agency Drug Task Force (JCMADTF) opened 123 cases in 2008. During the investigation of these cases, 132 search warrants were served, nearly 10 pounds of controlled substances (cocaine, heroin, methamphetamine) were seized as were nearly 1350 pounds of marijuana, 1883 marijuana plants, nearly 1900 pills, tablets, dosage units and tabs of other controlled substances. 146 persons were charged with felony or misdemeanor complaints as a result of JCMADTF investigations.



In 2008 the Investigative unit was assigned 803 cases, representing an increase of 107 cases from 2007. The unit experienced a dramatic increase in homicide investigations, going from none the last two years to seven in 2008. All these cases ended with a successful investigative resolution. The number of Domestic Abuse cases that were investigated increased from 326 to 395 in 2008.

lowa City Police investigators are also tasked with conducting background investigations for those candidates being considered for hire by the Department.

#### STREET CRIMES ACTION TEAM

The Street Crime Action Team (SCAT) investigates criminal activity such as street level drug violations, gang activity, repeat offenders, and problem locations or "hot spots". SCAT also supplements the Iowa City Police Department's Investigations section with major crimes such as: murder, sexual assault, robbery, and major assaults. The team also conducts alcohol enforcement operations and are tasked with working patrol and investigative operations in incidents which require a sustained police presence. SCAT often serves as the first point of contact and clearinghouse for callers reporting suspicious or illegal activity related to drug offenses. The members of this unit work proactively to develop cases at a street level and, if able, carry them to conclusion.

The Street Crimes Unit is also involved with conducting public education presentations on topics such as drug trafficking and gang activity.

In 2008, SCAT investigators were involved in making nearly 600 arrests. During the year, SCAT investigators seized nearly 180 lbs of drugs or narcotics, including marijuana, powder and crack cocaine, methamphetamine, heroin, Ecstacy, prescription drugs, anabolic steroids, and organic hallucinogens. The Street Crime unit also seized 36 weapons which included fire-arms, edged weapons, clubs, brass knuckles, and other impact weapons This unit also recovered 2 stolen vehicles during 2008.

This unit fielded 213 requests for assistance, either through the Patrol or Investigations sections or from other law enforcement agencies. Despite their capacity to serve as a quick response unit, they also initiated investigations into cases which were longer term, including assaults, extortion, and robbery cases.

As was the case across the ranks of the Department, SCAT officers were also tasked with duties associated with all levels of response to the floods of 2008.



### SPECIAL RESPONSE TEAM (SRT)

The Iowa City Police Department Special Response Team is a voluntary tactical unit that responds to critical incidents to provide tactical support and service delivery for Patrol and Investigative operations. The team consists of supervisors and officers from throughout the department.



The purpose of the Special Response Team is to respond to incidents that require extra resources, equipment and tactical training that cannot be handled through a traditional police response. Some of these incidents include the service of high-risk search and arrest warrants, apprehension of wanted suspects, surveillance, dignitary protection, crowd control or other incidents which could be resolved utilizing the specialized training of this unit.

Formed in 1997, the Iowa City Police Department Special Response Team (SRT) is made up of officers who have acquired special skills and who have undergone training which includes physical fitness, team operations, tactical movement, marksmanship, and risk assessment. These team members all have different assignments in the Department and are available via callout 24 hrs a day. Given the dynamic nature of the incidents to which SRT responds, team members must possess a high level of confidence and be prepared to make critical, split-second decisions.

#### K9

The Iowa City Police Department utilizes the services of Police Service Dogs and handlers. In 2008, the Department's K9 component was made up of Officer Kevin Berg and K9 Naton, a Belgian Malinois. Naton is trained as a dual purpose Police Service Dog with specialized training in narcotics detection.

The Police Service Dogs are used in a variety of situations.

- To search for hidden suspects
- To apprehend fleeing suspect
- To search for lost persons
- To search for evidence
- To protect the handler, other officers and citizens
- To clear vehicles after a high risk felony stop
- To conduct public demonstrations
- To search for and detect the odor of narcotics
- To be a visual deterrent for crime



Naton proudly displays a large quantity of marijuana.



### **METRO BOMB TEAM**

The Johnson County Metro Bomb team, a nationally accredited team, made up of representatives from the Coralville Police Department, Johnson County Sheriff's Department, Iowa City Police Department, and University of Iowa Police Department, responds to calls of suspicious and explosive devices. The response capability includes the use of an explosives detection dog and handler. The scope of their duties includes protective sweeps for suspicious packages, mitigation of known explosive devices, and investigation of incidents involving explosive unstable substances.

The Johnson County Metro Bomb Team also participates as a regionalized response asset for the State of Iowa Department of Homeland Security.

#### **GRANT ACTIVITY**

A strong cooperative effort continues between the Iowa Governor's Traffic Safety Bureau (IGTSB) and the Iowa City Police Department. Through a grant received from IGTSB, Iowa City Police officers logged over 490 hrs. of traffic enforcement efforts, making over 1,190 traffic contacts, over 420 occupant restraint contacts,120 alcohol enforcement contacts, and participated in several multi-agency enforcement efforts, all with the goal of promoting highway traffic safety. Part of the focus of this grant is to promote the importance of seat belt use by vehicle drivers and passengers. To that end, several seat belt compliance surveys are taken annually to assess compliance by our motorists and their passengers.

The Department remains committed to promoting safe driving practices in the community with a particular emphasis towards encouraging the use of occupant safety devices in vehicles.

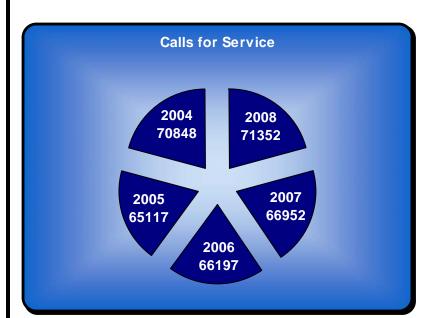






### POLICE DEPARTMENT ACTIVITY

A collection of charts is located in this section. These charts illustrate the volume of a variety of activities with which police officers are engaged.

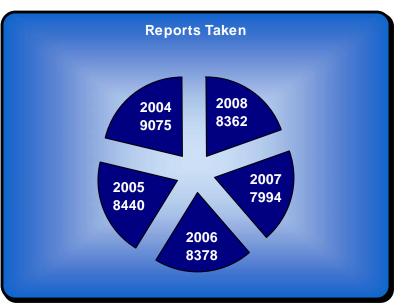


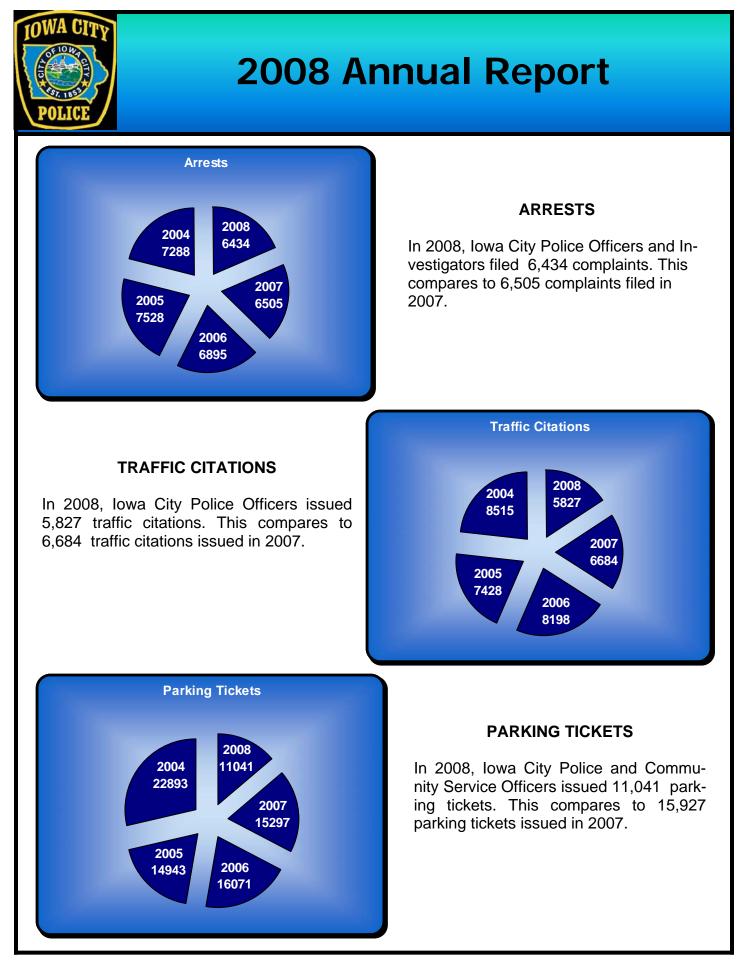
#### CALLS FOR SERVICE

In 2008, the Iowa City Police Department responded to 71,352 calls for service. This number represents a 6.6% increase in calls for service than were received in 2007.

#### **REPORTS TAKEN**

In 2008 the Iowa City Police Department took 8,362 reports. This number compares to 7,994 reports taken in 2007.







### **OTHER ACTIVITIES**

In 2008, the Iowa City Police Department's certified Training for Intervention Procedures (TIPS) trainer, Officer AI Mebus, conducted 16 classes for persons involved in the alcoholic beverage service industries. This amounted to 478 people attending training, which promotes the responsible service, sale, and consumption of alcohol. 2008 marked the first year that the Iowa City Police Department offered certification training for both off and on premise licensees. The inclusion of training opportunities for off premise licensees was very well received.

During the course of 2008, officers made over 2,100 Community Policing contacts.

Utilizing the services and training of it's Child Passenger Safety technicians, the Department also served the community by conducting child safety seat inspections by appointment and during safety fairs or events specifically held to address vehicle occupant protection.



Members of the Iowa City Police Department conducting a Child Passenger Safety Seat Inspection.



#### **CRIME IN IOWA CITY FOR THE LAST 5 YEARS**

GROUP A CRIMES *	2008	2007	2006	2005	2004
Murder/Non-Negligent Manslaughter	3	0	0	0	2
Negligent Manslaughter	0	0	0	0	0
Justifiable Homicide	0	0	0	0	0
Kidnapping	5	8	2	6	10
Forcible Rape	29	42	46	28	29
Forcible Sodomy	1	9	2	1	1
Sex Assault with Object	2	0	1	1	0
Forcible Fondling	27	47	39	16	24
Robbery	58	49	45	34	47
Aggravated Assault	134	145	116	105	144
Simple Assault	494	527	502	472	457
Intimidation	83	45	20	15	22
Arson	13	11	8	8	13
Extortion / Blackmail	4	6	1	0	2
Burglary / Breaking & Entering	343	274	307	290	419
Pick Pocketing	5	2	1	1	1
Purse Snatching	6	1	1	2	3
Shoplifting	191	208	182	205	223
Theft from Building	300	358	309	249	386
Theft from Coin-Operated Machine	2	4	0	2	5
Theft from Motor Vehicle	174	188	162	111	215
Theft / Motor Vehicle Parts	81	100	115	81	179
All Other Larceny	367	359	270	356	365
Motor Vehicle Theft	65	75	76	67	63
Counterfeit / Forgery	88	102	99	94	106
False Pretenses / Swindle	156	170	150	124	142
Credit Card / ATM Fraud	89	64	26	18	38
Impersonation	3	0	4	0	1
Embezzlement	19	17	29	17	22
Stolen Property Offenses	10	12	9	7	12
Vandalism of Property	709	846	808	689	870
Drug / Narcotics Violations	310	332	471	376	334
Drug Equipment Violation	178	172	173	17	16
Incest	0	0	0	0	2
Statutory Rape	3	2	2	2	3
Obscene Material	3	1	6	2	0
Operating Gambling	0	1	1	0	1
Promo Prostitution	0	1	0	1	0
Bribery	1	1	0	1	0
Weapon Law Violation	15	17	14	11	12
Wire Fraud	22	0	0	0	0
TOTAL	3,993	4,196	3,997	3,409	4,169

\* NOTE: These reflect the number of incidents. There may be multiple victims per incident.



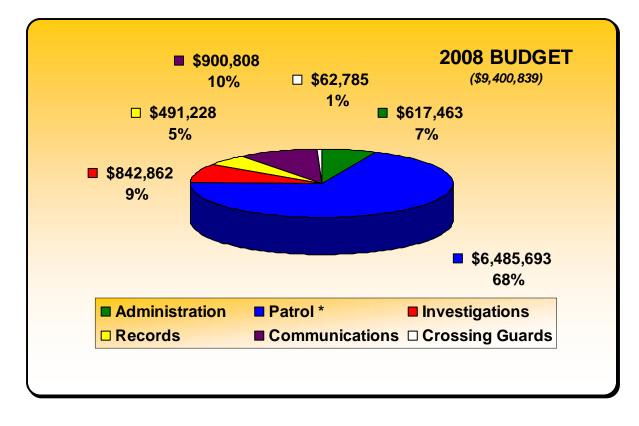
### **ADMINISTRATIVE SERVICES**

The Administrative Services Division of the Iowa City Police Department consists of the following sections:

Animal Care and Adoption Computer & Technology Systems Emergency Communications Evidence & Property Control Research & Development Records Training & Accreditation Uniform & Equipment Control

Captain Richard Wyss is responsible for oversight of these sections. It consists of 27 fulltime, 9 part-time and 2 work-study employees. The primary function of Administrative Services is to support the Operations Division in their assigned duties.

Captain Wyss is also responsible for review and monthly reporting of the department's budget to the Chief. The Police Department's budget for 2008 totaled \$9,400,839.

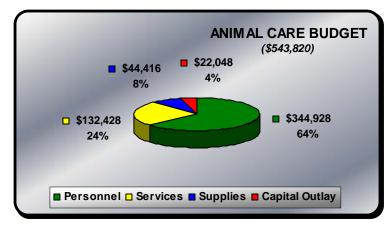




### ANIMAL CARE AND ADOPTION

The Animal Services division is responsible for the enforcement of laws and ordinances which pertain to animals, issuing licenses and permits, animal welfare, sheltering of animals for incorporated and unincorporated jurisdictions within Johnson County, adoption of unwanted and/or unclaimed animals and public education about the proper care and treatment of animals.

The Animal Care and Adoption Center is supervised by Misha Goodman. Their budget for 2008 was \$543,820. Breakdowns are shown in the chart below:



Staffing currently includes 1 Animal Service Supervisor, 2 Animal Service Officers, 2 Animal Care Technicians and 1 Animal Center Assistant. 5 Temporary workers assist with both clerical and kennel operations.

Animal Services staff and volunteers continue to utilize the media (radio, cable access television in Iowa City, print media, web site linked to national adoption web sites as well as the

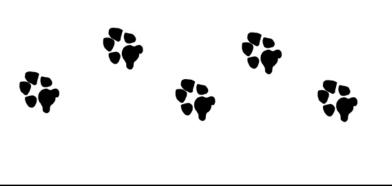
Friends of the Animal Center Foundation web site) to promote adoption, reclaim and proper care of animals. The Animal Services division continues to offer support and expertise to neighboring jurisdictions with regards to animal sheltering, ordinances and operations. Contract for service was negotiated with Coralville and signed. Contracts for Johnson County, North Liberty, Solon, and Oxford and continue to be negotiated for 2009/10 fiscal year. Misha continues to serve on the National Animal Control Association board. Misha spoke at the National Conference for Companion Animals in Disasters with regard to the Iowa Flood. The Animal Care Task Force is meeting once a month to work on community animal related issues. Animal services held two spay and neuter and one micro chipping clinic for low income residents of Johnson County. During the events approximately 500 animals were micro chipped, 90 animals altered and 45 received Rabies and preventative vaccinations. Funding for these events came from Friends of the Animal Center Foundation and Spay Iowa.

Friends of the Animal Center Foundation brought in over \$179,452 to be used toward special programs, and the care and maintenance of the animals at the Center. Friends of the Animal Center Foundation held 14 Mobil Adoption Programs and 20 Fund Raising Events. Approximately 75 volunteer training classes where held during the year.



The Animal Services stats for 2008 are as follows:					
Total animals impounded into the center	2,362				
Animals impounded during the flood	293				
Total animals adopted (536 cats, 210 dogs, 29 others)	775				
Total temperament evaluations on dogs	331				
Total animals reclaimed by owner (174 cats, 504 dogs, 62 others)	740				
Total wild animals relocated	18				
Animals transferred to rescue	30				
Animals transferred to rehabilitators	25				
Euthanized (due to aggressiveness, disposition, injury, illness)	559				
Euthanized (due to overcrowding / lack of cage space	23				
Field calls handled	780				
Animals handled by officers in the field	565				
Citations issued	49				
Warnings issued	749				
Grants for dog training	2				
Foster Homes	27				
Animals fostered through Cold Noses Warm Hearts	280				
Humane Education Presentations	15				
Microchips implanted	1784				
Volunteers	235				
Volunteer total work hours	9,771.25				







The Animal Services division was forced to move out of their primary facility on Kirkwood Avenue and lost much of the contents in the facility. The shelter facility had to be relocated twice in 2008. Emergency sheltering was first set up at the Johnson County Fairgrounds and then moved to its current location at 4852 Sand Road. The center handled 293 additional animals during the flood event. Relocation outside the City limits has caused a reduction in the amount of citizens visiting the facility, reduced the amount of animals being adopted, reduced the amount of volunteers, and reduced our overall monetary donations by 25%. The City is still awaiting final information from FEMA to determine the future of the shelter facility.



Objectives for 2009

- Complete the process of relocating to a permanent facility.
- Evaluate the possibility of introducing a Feral Cat program in specific areas of the community.
- Hold additional microchip and spay and neuter clinics.
- Complete update of codes and fees.
- Repair Mobile Adoption Vehicle and put program in place.
- Start small mammal adoption program in conjunction with Petco Corporation.
- Cross train personnel for multi-purpose in operational tasks, specifically computer database.



#### **COMPUTER & TECHNOLOGY SYSTEMS**

Jim Baker is tasked with responsibility for the police information technology, CAD system support and records integration and technology for the Police Department as a whole, including wireless solutions and communication upgrades. This includes responsibility for day to day support of all police computer hardware and software, both in the station and mobile applications in the field.

In 2008, the computers in all the patrol vehicles were upgraded, bringing them into acceptable standards for current operating systems and performance. The new designs for the mobile computers eliminate issues that had been experienced with excess required cables and power consumption issues.

After extensive research on currently available services to provide Broadband Data, a decision was made on proceeding with implementation of a network using cellular data networks as the back-



bone of the network. The available high speed cellular networks were researched and identified. Each carrier was then field tested and data was collected for performance and pricing. A carrier was selected, and budgetary figures were collected. Once the project was approved materials were ordered and installation in each patrol vehicle was completed. Wireless software and hardware management pieces were put in place to allow mobile users access to their personal files, email and other resources that were in the past only accessible to users inside the Police Department. Officers can now complete more paperwork in the field that previously required them to travel to the Police Department.

We are continuing to work towards the implementation of a new RMS and CAD system. Currently negotiations are nearing completion on the purchase of a new CAD/RMS system that will allow all Law Enforcement in Johnson County to be on a uniform platform prior to the opening of the new Joint Communications Center. Work on conversion to the new system is expected to begin in early 2009. Adoption of the new CAD system at Iowa City Police Department will allow advanced training for Communications Personnel prior to the move to the Joint Communications Center and will ease the transition to a single entity for dispatching calls.



In 2008, the Iowa City Police Department completed installation and training of some officers for the new TRACS OWI (Traffic and Criminal Software/ Operating While Intoxicated) project. The initial setup and system configurations were completed, establishing data links directly to the State Department of Transportation and the Courts for direct transmission of TRACS OWI data and associated paperwork. Officers have been trained on the new process for paperwork and the project is moving forward with the Court system and Johnson County Attorney's involvement as well.

A videoconferencing solution was selected and installed at the Police Department, which allows videoconferencing to other agencies, primarily Johnson County. This allows true video conferencing, computer desktop sharing and presentations, as well as the ability to play a DVD/training video to a remote location which will be used by agencies for training purposes.

#### TRAINING AND ACCREDITATION

Sgt. Mike Lord has been assigned these functions since January of 2004. In addition to coordinating and documenting all the training attended by the Iowa City Police Department, he also is responsible for developing training that has to do with review, updates and changes to general orders. Another large portion of his duties is to oversee the review and development of the general orders as part of the CALEA Accreditation. Sgt. Lord also coordinates the Governors Traffic Safety funding which provides overtime funds for special traffic enforcement. He is also the Department's liaison for the Citizen's Police Academy.



#### Accreditation

The Iowa City Police Department is a Nationally Accredited Police Department, receiving its initial accreditation from the Commission on Accreditation for Law Enforcement (CALEA) in March of 2002. The Department has been re-accredited two times (every 3<sup>rd</sup> year) since the initial award. The next re-accreditation review will occur in the fall / winter of 2010. To maintain accreditation the department must remain in, compliance with applicable standards and must be able to show compliance for each year of the accreditation cycle. In addition, the Department is required to come into compliance with newly developed accreditation standards. New standards require the Department to make changes to existing policies and procedures or develop new policies and procedures.



Accreditation Goals for 2009- Sgt Hurd

- Obtain / maintain proofs of compliance for all 459 standards from the 2008 re-accreditation and develop policies and proofs of compliance for newly developed standards.
- Enhance the procedures/proofs of compliance for standards that were identified as minimally acceptable during the last review and come into compliance with more of the non-mandatory standards
- Implement changes to files to make them more reader/ assessor friendly.
- Assist other law enforcement agencies with "practice" assessment reviews to obtain insight to policy & procedures.
- Investigate the feasibility of a "paperless" accreditation system.



In 2008, Officers attended a total of 7,565 hours of training. This is down slightly from 8,002 hours in 2007. Of the training attended by Officers in 2008, 5,461 hours were conducted inhouse and 2,104 hours were conducted off-site. This is a significant change from 2007 when Officers attended 4,080 hours of in-house training and 3,922 hours in off-site training. Based on 73 sworn officers, Officers averaged approximately 104 hours of training in 2008 as compared to approximately 110 hours in 2007. Also based on 73 sworn officers, members averaged nearly 75-hours of in-house training in 2008.

The in-house training consisted in part of Annual MATS training which was 24-hours of topical matters and required in-service training. In-house training also included: Patrol Rifle training for the implementation of the Departments new Patrol Rifle Operator's program, Crisis Negotiation Training, Taser Training for the newly acquired Tasers, the Department's annual Use of Force related training in August, and Spring and Fall firearm qualifications / training.

Officers attended 66 different off-site training sessions including attendance at schools and training sessions at Mobile Team Training Unit IV in Moline of which the Department is a member, the Iowa Law Enforcement Academy and the Midwest Counter Drug Training Center in Des Moines. Additionally members attended conferences, seminars and training sessions focusing on specialized areas of police work such as death investigations or technical training such as the use of the RADAR or Evidence Collection.

In addition to the above training, three new officers completed the certification training required of officers with the Iowa Law Enforcement Academy. These officers attended 560 hours each for a total of 1680 hours.



Training Goals for 2009:

- Maintain the amount of training available to Police Department employees.
- Increase the number of officers who qualify as crime scene technicians and the training opportunities for current CST's.
- Explore Spanish language training for officers and dispatchers.
- Continue to seek ways to bring quality training to lowa City to reduce travel costs.
- Continue to seek out needed training in a wide diversity of subjects to expand departmental expertise.

### **EVIDENCE AND PROPERTY CONTROL**

The Iowa City Police Department continues to see an increase in the amount of property submitted for accountability as well as an increase in the number of requests for retrieval of evidence. David Harris is the Evidence Custodian, and he is responsible for the following:

<u>All submitted evidence (2230 cases representing a 5.2% increase from 2007) - each case has a minimum of one item, and in some cases, hundreds of individual items of various types.</u> Many items require special packaging and/or transport to outside sources like the DCI Laboratory in Des Moines. Evidence requires a high degree of legal accountability requiring all items to be carefully documented. This responsibility also includes coordinating with the Johnson County Attorney for release and disposal of evidence.

<u>Found property</u> - Property that is either found or turned into the lowa City Police Department is also held in an attempt to return to the rightful owner. The Evidence Custodian, Dave Harris has primary responsibility for securing, retrieval and disposal of these items, including bicycles.

<u>Retrieval and Distribution of Digital In-Car Video</u> - while the data is automatically stored in the system, CSO Harris is responsible to backup and retrieve any requested copying of the information.

<u>Downloading and Copying Digital Photographs</u> - since going to all digital photographs, each officer has been assigned memory cards which are used for documentation. Handled as evidence, these images are submitted as evidence and downloaded into a system that tracks any viewing or modification.





There has been an increase in the number of photos submitted, requests for copies of this data, as well as requests for making copies and distributing them for court purposes. Over 700 of these requests were processed by Dave Harris in 2008.

A system was developed in 2007 to dispose of items utilizing an on-line auction protocol. Working with Jim Baker, many items of value marked for disposal are now sold on-line rather than being taken to a community auction.

Evidence& Property Goals for 2009:

- Continue to identify ways to increase the number of items removed from the evidence/found property system.
- With the projected implementation of a new Records Management System, implement a bar-code system to track evidence which is compatible with the State of lowa DCI Lab system.
- The current property storage area needs to be moved to a more suitable facility.

### PLANNING AND RESEARCH

Sgt. Troy Kelsay took over responsibilities for this assignment in 2007. This job includes working closely with Police Records and Emergency Communications under the direction of



the Administrative Commander. Planning and Research is responsible for developing and disseminating the majority of the statistical reports that are made available to citizens and the community. This is done by individual request, media releases and information posted to the Iowa City Police Department web page (www.icgov.org/ police). Reports are also generated which allow command staff to examine trends and help plan deployment of resources. This includes the Use of Force Report, Officer Activity Report, and special generated reports as needs arise. Sgt. Kelsay monitors for accuracy and completeness the submission of all tickets, reports and documentation submitted by officers. This requires him to work closely with Watch Supervisors and Records staff to insure documentation is complete.

This position also includes assignment to duties as the department's

Public Information Officer (PIO). Working as the media contact, he gathers the requested information or provides facts about current activities in the community, as requested. This puts him in the public eye and results in being frequently quoted and seen as the Iowa City Police Department spokesperson. Sgt. Kelsay has taken a special interest in this area and has enhanced the relationships the Iowa City Police Department has with area media.



As part of this continuing effort to educate and partner with the public for greater community safety, Chief Hargadine spearheaded the formation of the Iowa City Area CrimeStoppers. Sgt. Kelsay serves as the liaison with this community organization dedicated to helping police identify and arrest criminals within Iowa City and the surrounding areas. The IC Area



CrimeStoppers is a prime example of a renewed effort to develop and expand police/citizen partnerships for the benefit of the entire community. Information sharing and open communication is both a necessity and a goal of these community partnerships.

Planning and Research Goals for 2009:

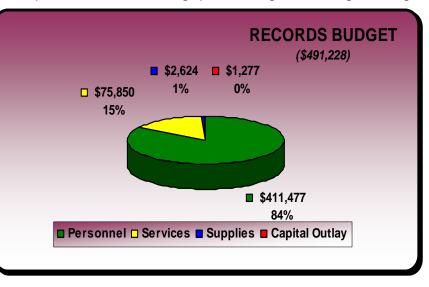
- Continue toward implementation of new data management software to better generate meaningful analysis.
- Facilitate the free flow of public information.
- Maintain improved public/media access.
- Foster a partnership with media, especially area media, to better inform and involve the community in responding to criminal activity within Iowa City.
- Improve the timely dissemination, both internally and externally, of information about unresolved crimes, especially violent crimes, occurring in Iowa City.

#### **POLICE RECORDS**

The Records Division of the Iowa City Police Department is supervised by Jo Farnsworth, who directs 2 Senior Records Clerks, 2 Records Clerks, 2 part time (less than 10 hours per week each), 2 Work Study positions, and 3 Volunteers who work approximately 20 hours per week each. The Records Division is responsible for collecting, processing, reviewing, storing

and disseminating information from police reports and documents. The Records Division works closely with the Johnson County Attorney's Office, the Juvenile Court system and the City Attorney's Office to provide those agencies with pertinent information needed to ensure a proper disposition of criminal cases.

The Police Records budget for 2008 totaled \$491,228. Breakdowns are shown to the right.





**1** Records personnel completed data entry and scanning of 8,362 incidents for 2008. This was a 4.4% increase of incidents completed for 2007.

**U** A total of 6,434 criminal charges were issued in 2008 for a 1.10% decrease from 2007.

 $\mathbf{1}_{5,827}$  traffic citations were issued in 2008 for a 12.8% decrease from 2007.

2,954 Criminal History checks were completed in 2008 by records personnel.

Records personnel continue to work at maintaining and improving their skills by occasional interaction with other agencies in effort to review and/or improve policies and procedures, and attending training which recognizes updates and changes in procedures and reporting requirements.

Records Objectives for 2009:

- Installation of new Records Management System software
- Review paper flow after installation of software for duplication
- Utilize computerized forms to decrease printing costs

#### **EMERGENCY COMMUNICATIONS**

The staff includes one full time supervisor, Nancy Sereduck, (9) full time operators, (1) <sup>3</sup>/<sub>4</sub> time operator and (1) <sup>1</sup>/<sub>2</sub> time operator. Chris Gilstrap resigned a full time position in July 2008. Matt Janssen was hired to fill that position. Sandy Heick resigned the 3/4 position in December of 2008.

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Iowa City Police Calls for Service:

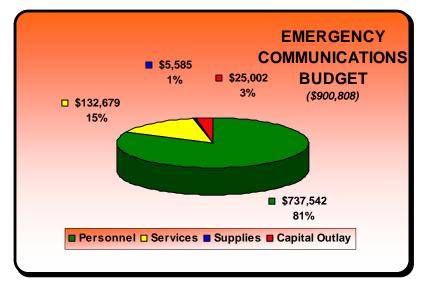
Fire/EMS Calls for Service:

- University Heights Calls for Service:
- Johnson County Ambulance Dispatch:
- 9-1-1 Calls Recorded:
- Incoming Routine Calls Recorded:
- IOWA/NCIC transactions:

- 1,532 (6.8% increase from 2007)
- **1** 4,258 (2.9% increase)
  - 4,105 (16.8% decrease)
  - 3,906 (4.5% increase)
  - 27,481 (19.6% increase)
- 112,761 (8.8% increase)
- **=** 200,000 (approx)



The Emergency Communications budget totaled \$900,808. The breakdown is shown below



In 2008, all ECO's received training in Fire Dispatching and updated Emergency Medical Dispatch procedures. Beginning in July, 2008 all ECO's began participating in the Communications on line testing through the Police Legal Science Program. This program provided 1.5 hours of training monthly in the various Communications discipline using real audio calls for service and online testing.

Matt Janssen completed his Basic Telecommunicator training at the ILEA Academy. Dawn Miller was certified as a Communications Training Officer (CTO) on September 3, 2008. With Dawn's addition our department now has 4 CTO's (which includes the Supervisor). CTO Miller began assisting in Janssen's training after completion of this certification. 1 ECO and 1 supervisor attended the Spring Association of Public Communications Officers training in Des Moines providing 8 hours of in-service training.

Dottie Maher continues to volunteer at the Police front desk once a week. She greets clients at the front desk, receives and transfers many phone calls and continues to contribute to the effectiveness of the ECC.

Communication Goals for 2009

- Work toward integrating and transitioning into the Joint Communications Facility.
- Maintain current in-house training with the Police Legal Science Program and Fire training.
- Complete training for dispatchers in the appropriate level of NIMS protocol.
- Continue to improve call-dispatch times for Fire and EMS calls for service.



#### SCHOOL CROSSING GUARDS

Linda White, Administrative Secretary for the Police Department, currently manages the school crossing guards in Iowa City. Fourteen crossing guards cover the City's 12 approved school crossings for the 180 scheduled days of school. Each guard is paid a salary of \$12.50 per crossing (once in the morning and once in the afternoon). Hand held stop signs and safety vests are provided by the City. Each crossing guard receives annual training in August before school begins in the fall. When a crossing guard cannot cover their assigned crossing, and a substitute is not available, the police department's Community Service Officers or Police Officers are assigned the task.

The School Crossing Guard budget for 2008 was set at \$68,134 to cover the expenses.

#### VOLUNTEERS

For the past 7 years RSVP Volunteers have been utilized in the Records and Communications Divisions. In 2008, four volunteers (Marguerite Harney, Dotti Maher, Carol Macon, and Mel Sunshine) logged over 1,028 hours in the 2 divisions. Marguerite, Carol, and Mel have volunteered in the police department for the entire 7 years. For the past 2 years, Dotti volunteers to cover the front desk in Communications, while Marguerite, Carol, and Mel donate their time helping out in the Records Division. At an estimated volunteer rate of \$18.77 per hour, the RSVP volunteers time was valued at over \$19,295 to the department. On Wednes-

day, April 16, 2008, the two divisions hosted an Appreciation Luncheon in the Council Chambers to honor our 2007 volunteers. Members of both divisions provided the food for the luncheon. In addition to our 2008 volunteers, Sally Robinson, Carol Thompson, and Cathy Cox were 2007 volunteers. Sally and Carol have moved Cathy became a temporary employee in Records. The volunteers were presented with Certificates of Appreciation and service pins.



on with retirement, while Cathy became a temporary employee in Records. The volunteers were presented with Certificates of Appreciation and service pins. From left to right: (front row): Dotti Maher, Communications Supervisor Nancy Sereduck, Sally Robinson, Carol Thompson, Marguerite Harney, Cathy Cox, and Mel Sunshine. (back row): Chief Sam Hargadine, RSVP Coordinator Joan Cook, Captain Tom Widmer, Carol Macon, Records Supervisor Jo Farnsworth, and Sergeant Troy Kelsay.